

2024



Mini Annual Report



Fiscal Year 2024
(October 2023 - September 2024)

Our Mission

*"To strengthen the health
and well-being of the
communities we serve."*

In 2024, CommUnityCare Health Centers made significant strides in expanding access to care and improving patient outcomes, reinforcing our commitment to serving our community with excellence. As an Employer of Choice, we were honored to be recognized as a Top Workplace in Healthcare, both regionally and nationally, underscoring our dedication to fostering a supportive and mission-driven workplace for our employees.

Our focus on Access Improvement led to an estimated 500,000 patient interactions (need to confirm) and 140,000 unique patients served (need to confirm) across our network. We successfully completed the first phase of the CDC ESSHCI project, including the staffing of a Community Advisory Panel, and received the Health Equality Index “High Performer” recognition for our commitment to equitable healthcare. Additionally, we strengthened patient engagement at new clinic sites, achieving growth targets at our Chalmers, Pflugerville, and Hornsby Bend health centers.

Our pursuit of High-Quality Care was recognized with multiple accolades, including the Silver HRSA Health Center Quality Leader badge, as well as HRSA distinctions for Advancing Health IT for Quality and Addressing Social Risk Factors. Our commitment to operational excellence was further validated by an A+ rating from the HRSA Operations Site Visit, affirming our strong clinical and administrative performance. These achievements reflect our unwavering mission to provide accessible, high-quality, and patient-centered care for all.

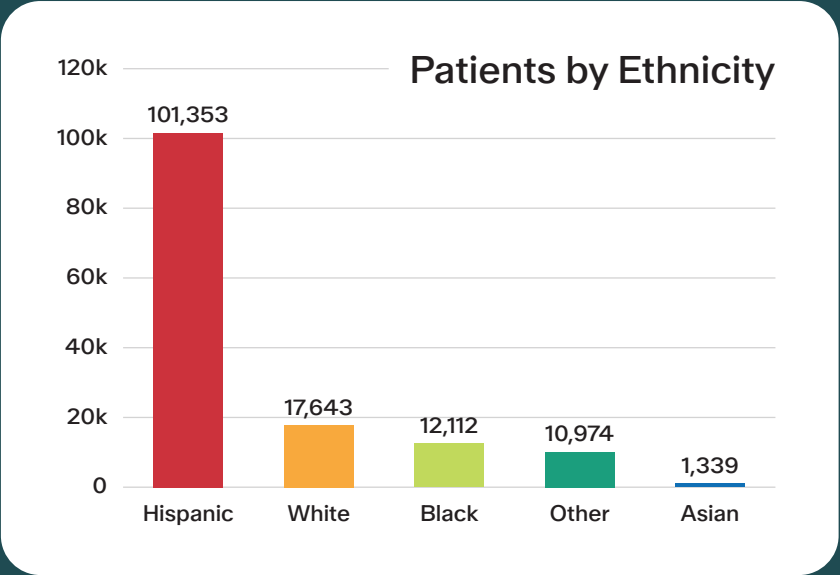
Additionally, in 2024, we launched a rebrand with Central Health to better align our organizations as partners and strengthen our role within the overall health system, ensuring a unified approach to providing accessible, high-quality care for all.



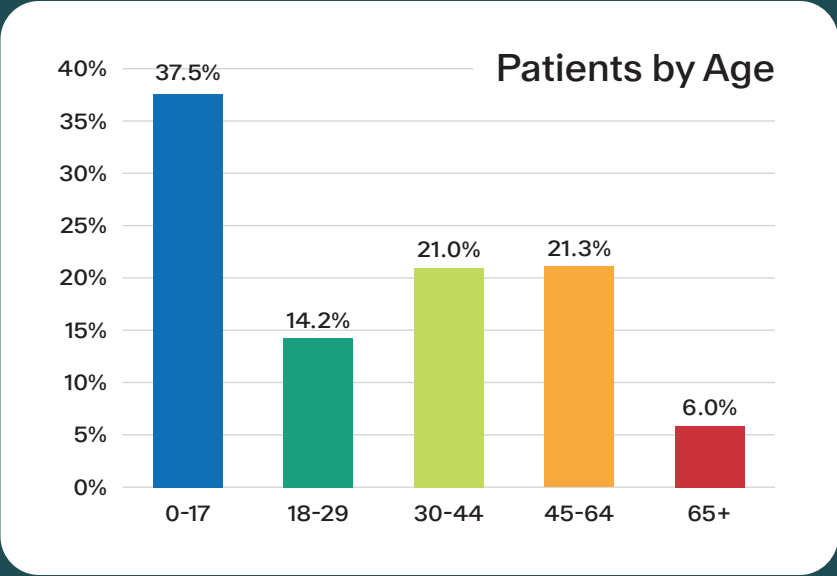
Key Highlights

Total Patients Served

143,421

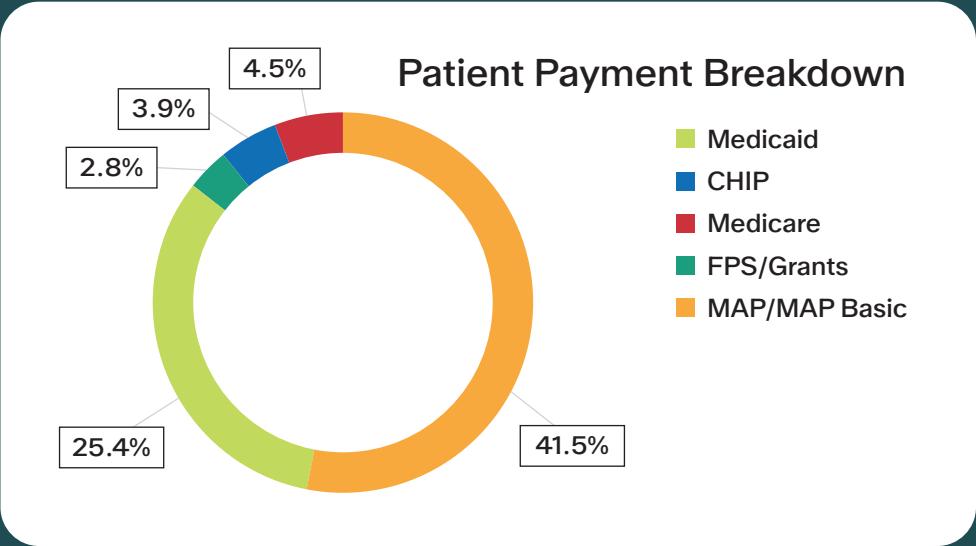
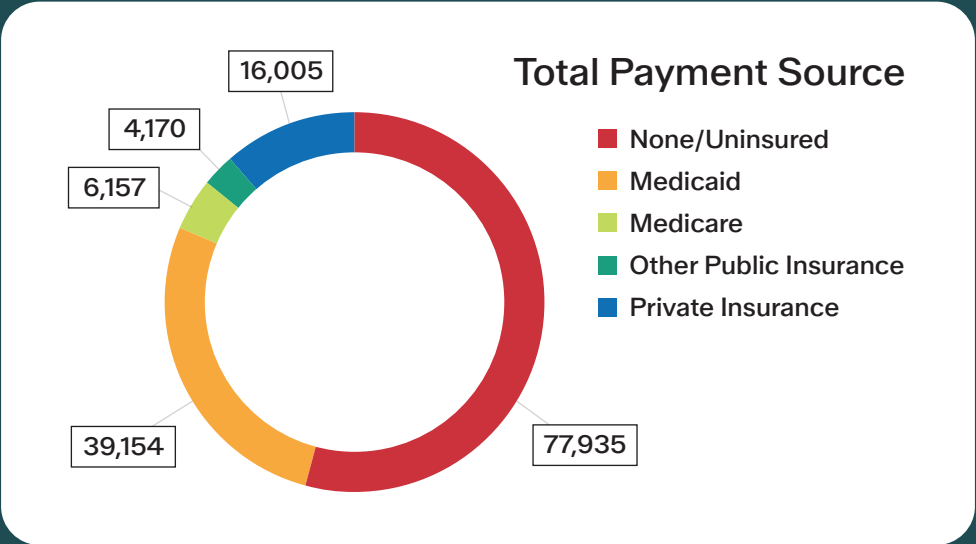


Impact and Financials



Patient Types	
Medical Care Patients:	132,420
Dental Service Patients:	38,272
Mental Health Patients:	10,693
Addiction Service Patients:	435
Other Patients:	10,728
Homeless Patients:	5,199

Total Appointments	
	535,867
Locations	
	28
Patients ≤ 200% FPL	
	85.6%



Total Revenue	
	\$235,351,701
Total Expenses	
	\$242,061,256
Uncompensated Care	
	\$30,174,276

Source: HRSA Data Set, 2024

Future Goals & Strategic Priorities



HEALTH EQUITY

Transforming healthcare through patient-centered access.



QUALITY

Reducing health disparities through excellence in care.



INNOVATION

Financial sustainability to support health equity.



WORKFORCE

Strengthening development and organizational culture.



COMMUNITY

Building strategic engagement and partnerships.



communitycaretx.org

I am thrilled to present CommUnityCare Health Centers' 2024 Annual Report. In doing so, we celebrate and reflect on the remarkable achievements of last year. Community health centers like ours are the backbone of the American healthcare system — delivering unmatched health equity and profoundly impacting the communities we serve.

At the core of our mission is the unwavering belief that healthcare is a human right. Day in and day out, our dedicated teams work tirelessly to turn this vision into reality. And the results speak for themselves. This year, we provided care to more than 143,000 unique patients, delivering more than half a million primary care, dental, behavioral health, and specialty visits. This continued growth is a testament to our team's relentless innovation, compassion, and commitment to excellence.

Notably, our dedication has not gone unnoticed — we have earned prestigious quality awards and badges from esteemed national organizations, as well as regional and national recognition as a Top Workplace.

While the road ahead presents uncertainties — shifting federal policies, state-level funding decisions, and evolving local dynamics — we remain steadfast in our mission. CommUnityCare is a vital anchor in our local health system, and we will continue to set the standard for value-based, patient-centered care, with the intention of becoming a national model for how to deliver care to underserved populations.

Thank you for your unwavering commitment to our mission and the patients we serve.



Nicholas Yagoda, MD

**Interim President &
Chief Executive Officer**