



## **No Surprises Act & Good Faith Estimate**

At CommUnityCare, we want you to understand your health care costs. The No Surprises Act protects you from unexpected or surprise bills, and if you're paying out-of-pocket or not using certain types of coverage, you have the right to a Good Faith Estimate of your expected charges.

### **What is a Good Faith Estimate (GFE)?**

The GFE is an estimate of what we think your visit might cost and your potential financial responsibility. It may include things like the cost of your visit and any tests or treatments we expect you may receive.

Remember, this estimate is our best guess for now and might not include all services provided on the day of the visit. The actual cost may be different depending on what care you need during your visit and your coverage at the time of the visit.

### **Who receives a Good Faith Estimate?**

If you do not have insurance or are using certain types of coverage and schedule an appointment at least 3 business days in advance, you'll receive your GFE in writing before your visit. You can also request a copy anytime.

Patients who are enrolled in the following programs are eligible to receive a GFE:

- Self-Pay
- Sliding Fee Scale
- MAP/MAP Basic
- Grants

### **How to use your Good Faith Estimate**

We send the GFE so you can see and understand the expected charges before your appointment. This way, you can plan ahead and feel more prepared for upcoming healthcare costs.

Keep a copy of the GFE in a safe place to compare to your final bill. If your final bill is \$400 or more than your GFE, you may be eligible to dispute it - [cms.gov/medical-bill-rights](https://www.cms.gov/medical-bill-rights).



### **Questions or concerns?**

Call our Patient Billing Team at **(512) 978-9009?**

Call **(512) 978-9015** to request an estimate before booking a visit.

### **Additional Information & Resources**

If you believe you have been billed incorrectly or would like more information about your rights under the law, visit Centers for Medicare & Medicaid Services (CMS) at [cms.gov/medical-bill-rights](https://cms.gov/medical-bill-rights)

Visit the federal No Surprises Act site at [www.cms.gov/nosurprises](https://www.cms.gov/nosurprises) to learn more about the No Surprises Act